

## **Appendix 1**

### **Key Performance Information for the Current Short Term Home Support Service**

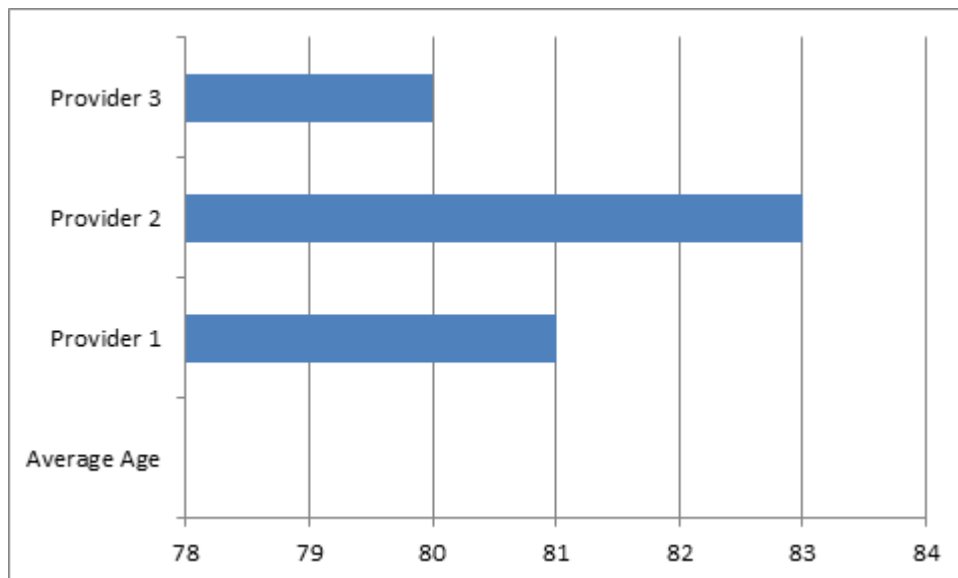
The following information details a range of key data / service performance which supports: -

- The continuation of a short term home support service in Coventry
- The on-going commitment of funding to the service and the benefits to adult social care.

### **Demographics**

- Between September 2014 and May 2015, 773 people accessed the service of whom 60% of were female and 40% male
- The average age of service users was 81 years
- Access of people from Black Asian Minority Ethnic and Refugee backgrounds was similar to other social care services and representative of Coventry's older population approximately 77% White British, 14% Asian, 1% black and 8% other ethnic group.

### **Average Age**



### **Key Outcomes**

The current service has a capacity of 1350 hours per week and hours have largely been delivered.

The following table shows the number of service users supported between September 2014 and May 2015 inclusive and main outcomes. It shows that over 50% of people required no on-going support after their period of reablement either funded or privately arranged.

Provider	Service Users Supported	Average Age	Length of Stay (days)	Sequential support		Other Exit	% reduction in long term HS hours
				Yes	No		
Provider 1	298	81	25	38% (113)	54% (160)	8% (25)	33% (98)
Provider 2	246	83	31	34% (83)	57% (140)	9% 23	25% (61)
Provider 3	229	80	26	48% (109)	43% (98)	9% (22)	19% (43)
<b>Total</b>	<b>773</b>	<b>81</b>	<b>27</b>	<b>39.5%</b>	<b>51.5%</b>	<b>9%</b>	<b>25%</b>

Figures in Brackets indicate number of service users. Based on September 2014 to May 2015 full month delivery following HSSTS decommissioning May 2014. "Other exit" includes death and readmission to hospital.

- Only 3% of people requiring long term services following their short term intervention were placed in a care home
- Of those people requiring long term home support services over 25% received a package which was less (reduction of hours) than their short term support package
- Of those people completing their short term service the average length of stay (LOS) was 27 days
- Therapy input is more consistent across short term home support services due to the partnership working and agreed protocols across CWPT / CRCCG and social care.

### Comparison against other service types

Short term home support services compare favourably to bedded services within the City. For example: -

- Circa 38% of people accessing bedded (residential) provision went onto need long term residential care
- 40% of people receiving a short term residential service went onto need no on-going care packages
- The average length of stay for bedded services was 46 days
- The average short term home support package is circa 14 hours – this equates to around £210 per week
- Compared to a short term care home placement (or even other bedded facilities) this is significantly less and enables people to remain in their own home following discharge / remain in their home to avoid admission.